# **Consolidated Income Statement**

		Unaudited	Unaudited	Audited
		26 weeks ended	26 weeks ended	52 weeks ended
		31 December 2023	1 January 2023	2 July 2023
	Note	£m	£m	£m
Revenue		756	1,031	2,127
Cost of sales		(613)	(774)	(1,619)
Gross profit		143	257	508
Administrative expenses		(57)	(58)	(109)
Operating profit		86	199	399
Financial income		3	2	5
Financial costs		(5)	(3)	(9)
Net financing costs		(2)	(1)	(4)
Profit before tax		84	198	395
Income tax expense	2	(24)	(48)	(97)
Profit for the period		60	150	298
Earnings per share - basic	4	18.7p	45.4p	91.2p
- diluted	4	18.6p	45.3p	90.9p

# **Consolidated Statement of Comprehensive Income**

		Unaudited	Unaudited	Audited
		26 weeks ended	26 weeks ended	52 weeks ended
		31 December 2023	1 January 2023	2 July 2023
	Note	£m	£m	£m
Profit for the period		60	150	298
Other comprehensive expense:				
Items that will not be reclassified to				
profit or loss				
Remeasurements of post-	5		(16)	(2.1)
employment benefit obligations	5	-	(16)	(34)
Deferred tax on remeasurements			5	12
taken directly to equity		•	5	IZ
Other comprehensive expense for the			(11)	(22)
period net of tax		-	(11)	(22)
Total comprehensive income for the		60	139	276
period			139	270

# **Consolidated Balance Sheet**

		Unaudited	Unaudited	Audited
		As at	As at	As at
		31 December	1 January	2 July
		2023	2023	2023
	Note	£m	£m	£m
Assets				
Intangible assets		1	1	1
Property, plant and equipment		20	22	22
Lease right of use assets		11	7	10
Deferred tax assets		1	1	1
Retirement benefit surplus	5	5	23	5
Total non-current assets		38	54	39
Inventories	6	2,743	2,943	2,770
Trade and other receivables		30	35	42
Current corporation tax		-	4	-
Cash and cash equivalents	8	121	107	235
Total current assets		2,894	3,089	3,047
Total assets		2,932	3,143	3,086
Equity				
Retained earnings at 3 July 2023/4 July 2022		1,922	1,846	1,846
Profit for the period		60	150	298
Other comprehensive expense for the period		-	(11)	(22)
Dividends paid		(65)	(76)	(108)
Net purchase of own shares arising from share buyback progra	mme	-	(96)	(100)
Movement due to equity based share options and owned		2	2	8
shares held by EBT	40	4.040	4.045	4.022
Retained earnings	12	1,919	1,815	1,922
Share capital	11	35	36	35
Share premium account		59	59	59
Other reserves		10	8	10
Total equity		2,023	1,918	2,026
Liabilities				
Trade and other payables	7	56	120	104
Deferred tax liabilities		3	9	3
Long-term provisions	10	140	90	88
Total non-current liabilities		199	219	195
Trade and other payables	7	657	893	750
Provisions	10	48	113	107
Current income tax liabilities		5	-	8
Total current liabilities		710	1,006	865
	<u> </u>			
Total liabilities		909	1,225	1,060
Total equity and liabilities		2,932	3,143	3,086

Redrow plc Registered no. 2877315

# **Consolidated Statement of Changes in Equity**

		Share			
	Share	premium	Other	Retained	
	capital	account	Reserves	earnings	Total
	£m	£m	£m	£m	£m
Total equity at 4 July 2022	37	59	8	1,846	1,950
Total comprehensive income for the period	-	-	-	139	139
Dividends paid	-	-	-	(76)	(76)
Net purchase of own shares arising from share	(1)			(96)	(97)
buyback programme	(1)	-	-	(90)	(97)
Movement in LTIP/SAYE	-	-	-	2	2
At 1 January 2023 (Unaudited)	36	59	8	1,815	1,918
At 4 July 2022	37	59	8	1,846	1,950
Total comprehensive income for the period	-	-	-	276	276
Dividends paid	-	-	-	(108)	(108)
Net purchase of own shares arising from share	(2)	_	2	(100)	(100)
buyback programme	(2)		2	(100)	(100)
Satisfaction of share options from treasury	_	_	_	2	2
shares				2	2
Other LTIP/DB/SAYE credit	_	_	_	6	6
At 2 July 2023 (Audited)	35	59	10	1,922	2,026
At 3 July 2023	35	59	10	1,922	2,026
Total comprehensive income for the period	-	-	-	60	60
Dividends paid	-	-	-	(65)	(65)
Net purchase of own shares arising from share	_	_	_	_	_
buyback programme					
Other LTIP/DB/SAYE credit	_	-	_	2	2
At 31 December 2023 (Unaudited)	35	59	10	1,919	2,023

# **Consolidated Statement of Cash Flows**

	Note	Unaudited 26 weeks ended 31 December 2023 £m	Unaudited 26 weeks ended 1 January 2023 £m	Audited 52 weeks ended 2 July 2023 £m
Cash flows from operating activities	Note	2.111	£III	£III
Profit for the period		60	150	298
Depreciation and amortisation		4	3	4
Financial income		(3)	(2)	(5)
Financial costs		5	3	9
Income tax expense		24	48	97
Adjustment for non-cash items		(1)	(1)	-
Decrease in trade and other receivables		12	41	34
Decrease/(increase) in inventories		27	(203)	(30)
(Decrease)/increase in trade and other payables		(141)	8	(151)
(Decrease) in provisions		(7)	(4)	(12)
Cash (outflow)/inflow generated from operations		(20)	43	244
Interest paid		(3)	(1)	(4)
Tax paid		(27)	(45)	(82)
Net cash (outflow)/inflow from operating activities		(50)	(3)	158
Cash flows from investing activities			(5)	(4)
Acquisition of software, property, plant and equipment		-	(5)	(4)
Interest received		3	2	4
Net cash inflow/(outflow) from investing activities		3	(3)	
Cash flows from financing activities				
Payment of lease liabilities		(2)	(2)	(3)
Purchase of own shares		(— <i>/</i>	(97)	(100)
Dividends paid	3	(65)	(76)	(108)
Net cash (outflow) from financing activities		(67)	(175)	(211)
		¥ *	,	
(Decrease) in net cash and cash equivalents		(114)	(181)	(53)
Net cash and cash equivalents at the beginning of the period		235	288	288
Net cash and cash equivalents at the end of the period	8	121	107	235

## **NOTES (Unaudited)**

## 1. Accounting policies

# **Basis of preparation**

The condensed consolidated half-yearly financial information for the 26 weeks ended 31 December 2023 has been prepared on a going concern basis in accordance with the Disclosure and Transparency Rules of the Financial Conduct Authority and with IAS 34 interim Financial Reporting, as adopted by the United Kingdom. The Directors consider this to be appropriate for the reasons outlined below.

The condensed consolidated financial statements are unaudited. A copy of the audited statutory accounts for year ended 2 July 2023 has been delivered to the Registrar of Companies.

The annual financial statements of the group for the 52 weeks to 30 June 2024 will be prepared in accordance with UK adopted international accounting standards (IFRS) in conformity with the requirements of the Companies Act 2006. As required by the Disclosure Guidance and Transparency Rules of the Financial Conduct Authority, the condensed set of financial statements has been prepared applying the accounting policies and presentation that were applied in the preparation of the company's published consolidated financial statements for the 52 weeks ended 2 July 2023 which were prepared in accordance with applicable IFRSs.

# **Going concern**

The financial statements have been prepared on a going concern basis which the Directors consider to be appropriate for the reasons outlined below.

The Group renewed its available banking facilities in March 2021. As a result, the Group has a £350m Revolving Credit Facility (RCF) (2023: £350m) provided by an established syndicate of six banks being Barclays Bank PLC, Lloyds Bank Plc, The Royal Bank of Scotland Group Plc, Santander, HSBC and Svenska. This expires in September 2025 and is a committed unsecured facility. No change to the RCF covenants was made as a result of the renewal. As at 7 February 2024, £350m of this facility was undrawn. It is likely that the RCF will be renewed prior to its expiry in September 2025. In addition, the Group is in a net cash position at 31 December 2023 and 6 February 2024 and also has £3m of unsecured, uncommitted facilities.

The Directors have prepared forecasts including cashflow forecasts for a period of at least 12 months from the date of signing of these financial statements (the going concern assessment period). These forecasts indicate that the Group will have sufficient funds to meet its liabilities as they fall due, taking into account the following severe but plausible downside assumptions:

- A 10% price reduction on all unexchanged private and social legal completions for the going concern assessment period compared to the base case Board approved latest forecast prices;
- A 15% volume reduction for the going concern assessment period compared to the base case Board approved latest forecast volumes; and
- The Bank of England base rate increasing to 5.5% during FY24 before reducing to 5% by the end of the going concern assessment period.

These downside assumptions reflect the potential impact of increased economic uncertainty, the further potential impact of the war in Ukraine, disruption in the energy and fuel market, inflation pressure, increasing rates of unemployment and the impact on consumer confidence levels.

Allowing for the above downside scenario, the model shows the Group has adequate levels of liquidity from its committed facilities and complies with all its banking covenants throughout the forecast period. The Directors therefore consider that the Group will have sufficient funds to continue to meet its liabilities as they fall due for the forecast period and have therefore adopted the going concern basis of accounting in preparing these financial statements.

Redrow plc is a public listed company, listed on the London Stock Exchange and domiciled in the UK.

The half-yearly condensed consolidated report should be read in conjunction with the annual consolidated financial statements for the 52 weeks ended 2 July 2023, which have been prepared in accordance with UK adopted international accounting standards.

This half-yearly financial information does not comprise statutory accounts within the meaning of section 435 of the Companies Act 2006. The comparative figures for the financial period ended 2 July 2023 are not the Group's

statutory accounts for that financial year. Audited statutory accounts for the 52 weeks ended 2 July 2023 were approved by the Board of Directors on 15 September 2023 and delivered to the Registrar of Companies. The report of the auditors on those accounts was unqualified, did not contain an emphasis of matter paragraph and did not contain any statement under section 498 (2) or (3) of the Companies Act 2006.

The principal accounting policies adopted in the preparation of this condensed half-yearly financial information are included in the annual consolidated financial statements for the 52 weeks ended 2 July 2023. The accounting policies are consistent with those followed in the preparation of the financial statements to the 52 weeks ended 2 July 2023.

The preparation of condensed half-yearly financial information requires management to make judgements, estimates and assumptions that affect the application of accounting policies and the reported amounts of assets and liabilities, income and expense. Actual results may subsequently differ from these estimates. In preparing this condensed half-yearly financial information, the significant judgements made by management in applying the Group's accounting policies and the key sources of estimation uncertainty were the same as those that applied to the annual consolidated financial statements for the 52 weeks ended 2 July 2023.

The main operation of the Group is focused on housebuilding. As it operates entirely within the United Kingdom, the Group has only one reportable business and geographic segment. After considering the requirements of IFRS 15 to present disaggregated revenue, the Group does not believe there is any disaggregation criteria applicable to its one reportable business and geographic segment. There is no material difference between any assets or liabilities held at cost and their fair value.

## Principal risks and uncertainties

As with any business, Redrow plc faces a number of risks and uncertainties in the course of its day to day operations.

The principal risks and uncertainties facing the Group are outlined within our half-yearly report 2024 (note 18). We have reviewed the risks pertinent to our business in the 26 weeks to 31 December 2023 and which we believe to be relevant for the remaining 26 weeks to 30 June 2024.

# 2. Income Tax expense

Income tax charge is recognised based on management's best estimate of the weighted average annual income tax rate expected for the full financial year (29% (2023: 24.5%)) based on substantively enacted corporation tax and Residential Property Developer Tax (RPDT) rates. Deferred taxation balances have been valued at 29% (2023: 29%) being the corporation tax rate from 1 April 2023 substantively enacted on 24 May 2021 plus 4% RPDT with the exception of the deferred tax liability on employee benefits which has been calculated at 35% (2023: 35%).

## 3. Dividends

A dividend of £65m was paid in the 26 weeks to 31 December 2023 (26 weeks ended 1 January 2023: £76m).

## 4. Earnings per share

The basic earnings per share calculation for the 26 weeks ended 31 December 2023 is based on the weighted number of shares in issue during the period of 321m (26 weeks ended 1 January 2023: 330m) excluding treasury shares held by the company and those held in trust under the Redrow Long Term Incentive Plan, which are treated as cancelled.

Diluted earnings per share has been calculated after adjusting the weighted average number of shares in issue for all potentially dilutive shares held under unexercised options.

## 26 weeks ended 31 December 2023 (Unaudited)

	Earnings	No. of Shares	Per snare
	£m	millions	pence
Basic earnings per share	60	321	18.7
Effect of share options and SAYE	-	1	(0.1)
Diluted earnings per share	60	322	18.6

# 26 weeks ended 1 January 2023 (Unaudited)

	Earnings	No. of shares	Per share
	£m	millions	pence
Basic earnings per share	150	330	45.4
Effect of share options and SAYE	-	1	(O.1)
Diluted earnings per share	150	331	45.3

# 52 weeks ended 2 July 2023 (Audited)

Earnings	No. of shares	Per share
£m	millions	pence
298	327	91.2
-	1	(0.3)
298	328	90.9
	£m 298 -	£m millions 298 327 - 1

# 5. **Pensions**

The amounts recognised in respect of the defined benefit section of the Group's Pension Scheme are as follows:

	Unaudited 26 weeks	Unaudited 26 weeks	Audited 52 weeks
	ended	ended	ended
	31 December	1 January	2 July
	2023	2023	2023
	£m	£m	£m
Amounts included within the consolidated income statement Period operating costs			
Scheme administration expenses	-	_	(1)
Net interest on defined benefit liability	-	-	1
	-	-	-
Amounts recognised in the consolidated statement of comprehensive income			
Return on scheme assets excluding interest income Actuarial movements arising from changes in demographic	5	(28)	(56)
assumptions	-	-	5
Actuarial movements arising from change in financial assumptions	(3)	18	21
Actuarial movements arising from experience adjustments	(2)	(6)	(4)
	-	(16)	(34)
Amounts recognised in the consolidated balance sheet			
Present value of the defined benefit obligation	(79)	(84)	(74)
Fair value of the Scheme's assets	84	107	79
Surplus in the consolidated balance sheet	5	23	5

# 6. **Inventories**

	Unaudited	Unaudited	Audited
	As at	As at	As at
	31 December	1 January	2 July
	2023	2023	2023
	£m	£m	£m
Land for development	1,601	1,816	1,684
Work in progress	1,067	1,056	1,017
Stock of showhomes	75	71	69
	2,743	2,943	2,770

# 7. Land Creditors (included in trade and other payables)

(included in trade and other payables)			
	Unaudited	Unaudited	Audited
	As at	As at	As at
	31 December	1 January	2 July
	2023	2023	2023
	£m	£m	£m
Due within one year	132	297	174
Due in more than one year	49	115	98
	181	412	272
8. Analysis of Net Cash			
	Unaudited	Unaudited	Audited
	As at	As at	As at
	31 December	1 January	2 July
	2023	2023	2023
	£m	£m	£m
Cash and cash equivalents	121	107	235
Lease liabilities	(11)	(7)	(10)
	110	100	225

Net cash excludes land creditors.

#### 9. Bank facilities

At 31 December 2023, the Group had total unsecured bank borrowing facilities of £353m (1 January 2023: £353m), representing £350m committed facilities and £3m uncommitted facilities. The Group's syndicated loan facility matures on 30 September 2025.

#### 10. Provisions

	Legacy Fire		
	Safety		
	Provision	Other	Total
	£m	£m	£m
At 2 July 2023 (audited)	188	7	195
Provisions utilised	(7)	-	(7)
As at 31 December 2023 (unaudited)	181	7	188

	Unaudited As at 31	Audited As at
	December	2 July
	2023	2023
	£m	£m
Current provisions	48	107
Non-current long term provisions	140	88
	188	195

## Legacy fire safety provision

Redrow is predominantly a housebuilder, however the Group historically built a small number of high rise buildings, mostly on a design and build basis by main contractors. In April 2022 the Group signed the government's Building Safety Pledge in respect of funding of remediation of life critical fire safety issues on buildings over 11m in which the Group was involved in going back 30 years. On 30 January 2023 Michael Gove announced the publication of the self remediation terms (SRT) which follows on from the signing of the Building Safety Pledge last year. Redrow signed this SRT on 13 March 2023 and the Welsh version on 18 April 2023. This SRT widened developers' responsibilities regarding potential remediation work which may need to be undertaken notably to include communal internal areas and for all buildings over 11m to be risk assessed regardless of EWS1 (External Wall Fire Review) status.

The legacy fire safety provision reflects Management's best estimates of the cost of works outstanding to complete the remediation of all identified buildings within scope to the standard outlined in the SRT including the reimbursement of funds to the Build Safety Fund (BSF) as appropriate. Prior year provisions represented Management's best estimate of the liability based on the information available at the time in relation to the obligations at the time. In estimating the cost of the works for calculating the provision at 31 December 2023, Management has used the latest BSF cost information shared with Redrow, taken into account the cost of contracts Redrow has placed and tenders received together with input from external cost consultants with respect to estimated external and internal remediation costs per plot. Management classified buildings as in scope according to a risk assessment across 6 risk categories used in reporting to DLUHC including their EWS1 status. However, these estimates are inherently uncertain as this is a highly complex area involving bespoke buildings for which investigations and assessments will be ongoing for some time. It is expected that £48m of the remaining provision will be utilised in the next 12 months and the remainder over the following three years although these timescales are subject to the completion of negotiations with relevant stakeholders. Provisions are discounted to net present value where the effect is material.

## 11. Issued Share capital

Allotted, called up and fully paid.

	Number	£m
As at 2 July 2023 and 31 December 2023 ordinary share of 10.5p	330,770,245	35

#### 12. Retained Earnings

Included in retained earnings of £1,919m at 31 December 2023 is £nil in respect of treasury shares held by the Company (at 1 January 2023: £38m)

# 13. Contingent Liabilities

The Company has guaranteed the bank borrowings of its subsidiaries. Performance bonds and other building or performance guarantees have been entered into in the normal course of business. Management consider the possibility of a cash outflow in settlement to be remote.

# 14. Related parties

Key management personnel, as defined under IAS 24 'Related Party Disclosures', are identified as the Executive Management Team and the Non-Executive Directors. Summary key management remuneration is as follows:

	Unaudited	Unaudited	Audited
	26 weeks	26 weeks	52 weeks
	ended	ended	ended
	31 December	1 January	2 July
	2023	2023	2023
	£m	£m	£m
Short-term employee benefits	2	2	5
Share-based payment charges	-	1	2
	2	3	7

# 15. Alternative performance measures

Redrow uses a variety of Alternative Performance Measures (APMs) which are not defined or specified by IFRSs but which the Directors believe are pertinent to reviewing and understanding the broader performance of the Group, in conjunction with IFRS defined measures.

#### Interim dividend per share

Interim dividend per share declared in respect of financial year.

#### Legal completions

The number of homes legally completed in the half year.

# Order Book

The value of reserved and exchanged sales which had not legally completed at the half year end.

## Return on capital employed

Capital employed is defined as total equity plus net debt or minus net cash.

ROCE – at half year end, this is calculated as operating profit for the 52 weeks to 31 December 2023 and 52 weeks to 1 January 2023 before exceptional items as a percentage of the average of current year 31 December 2023 and prior year 1 January 2023 capital employed.

	26 weeks		26 weeks
	ended		ended
	31 December		1 January
	2023		2023
	£m		£m
Operating Profit		Operating Profit	
26 weeks to 31 December 2023	86	26 weeks to 1 January 2023	199
52 weeks to 2 July 2023	399	53 weeks to 3 July 2022	414
26 weeks to 1 January 2023	(199)	27 weeks to 2 January 2022	(205)
52 weeks to 31 December 2023	286	52 weeks to 1 January 2023	408
Capital Employed		Capital Employed	
Total equity 31 December 2023	2,023	Total equity 1 January 2023	1,918
Net cash 31 December 2023	(121)	Net cash 1 January 2023	(107)
Capital employed 31 December 2023	1,902	Capital employed 1 January 2023	1,811
Total equity 1 January 2023	1,918	Total equity 2 January 2022	1,953
Net cash 1 January 2023	(107)	Net cash 2 January 2022	(242)
Capital employed 1 January 2023	1,811	Capital employed 2 January 2022	1,711
Average capital employed	1,857	Average capital employed	1,761
ROCE %	15.4%	ROCE %	23.2%

#### 16. **General information**

Redrow plc is a public limited company incorporated and domiciled in the UK and has its primary listing on the London Stock Exchange.

The registered office address is Redrow House, St David's Park, Flintshire, CH5 3RX.

# **Financial Calendar**

Interim dividend record date	23 February 2024
Interim dividend payment date	8 April 2024
Announcement of results for the 52 weeks to 30 June 2024	11 September 2024
Final dividend record date	To be confirmed
Circulation of Annual Report	4 October 2024
Annual General Meeting	8 November 2024
Final dividend payment date	To be confirmed

# 17. Shareholder enquiries

The Registrar is Computershare Investor Services PLC. Shareholder enquiries should be addressed to the Registrar at the following address:

Registrars Department The Pavilions Bridgwater Road Bristol BS99 6ZZ

Shareholder helpline: 0370 707 1257

# 18. Risks and Risk Management

Risk	Risk Owners	Key Controls and Mitigating Strategies	Example Key Risk Indicators
Housing Market The UK housing market conditions have a direct impact on our	Group Chief Executive	Ongoing and regular monitoring of government policy consultations and developments and lobbying as appropriate.	<ul> <li>Leading market indicators re volumes and values</li> <li>Weekly sales statistics</li> </ul>
business performance.		Close monitoring of government guidance.	
		Market conditions and trends are being closely monitored allowing management to identify and respond to any sudden changes or movements.	
		Weekly review of sales at Group, divisional and site level with monitoring of pricing trends and customer demographics.	
		Ensuring strong relationships with lenders and valuers to ensure they recognise our premium product.	
		Delegated Crisis Committee established with Executive Board meetings a minimum of twice weekly in times of crisis.	
Key Supplier or Subcontractor Failure The failure of a	Group Commercial Director	Use of reputable supply chain partners with relevant experience and proven track record and maintain regular contact.	<ul><li>Material and trade shortages</li><li>Material and trade price</li></ul>
key component of our supply chain to perform due to financial failure or production issues		Monitoring of subcontract supply chain to maintain appropriate number for each trade to identify potential shortage in skilled trades in the near future.	<ul> <li>Advance payment applications</li> <li>Reluctance to tender for new business</li> </ul>
could disrupt our ability to deliver our homes to programme and		Subcontractor utilisation on sites monitored to align workload and capacity.	new sasmess
budgeted cost.		Materials forecast issued to suppliers and reviewed regularly.	
		Collaborate with Supply Chain Partners in development of supply continuity strategies.	
		Group Monthly Product Development meetings to identify and monitor changes in the regulatory environment.	
		Tracking of construction cost movements.	
Planning and Regulatory	Group Communications	Lobby and communicate with local authorities to facilitate early	Government consultations
Environment The inability to adapt to changes	Director, Group Human Resources Director, Group	collaboration to shape developments including where a National Model Design Code (NMDC) is required.	Planning approval statistics
within the planning and regulatory environment	Company Secretary and Managing Director (Harrow Estates)	Close management and monitoring of planning expiry dates and CIL.	Proposed government legislation

could adversely impact on our ability to comply with regulatory requirements.		Well prepared planning submissions addressing local concern and deploying good design.  Careful monitoring of the regulatory environment and regular communication of proposed changes across the Group through the Executive Management Team.  Proactive approach to managing data protection with multi-functional team meeting regularly.  Effective engagement with local authorities to understand the extent of their policies relating to climate change.	
Availability of Mortgage Finance Availability and affordability of mortgage finance is a key factor facilitating liquidity in the housing market.	Group Finance Director	Proactively engage with the government, lenders and insurers to support the housing market.  Expert New Build Mortgage Specialists provide updates on and monitoring of regulatory change.	<ul> <li>Loan to value metrics</li> <li>Number of mortgage products readily available</li> </ul>
Sustainability Risks associated with failure to embed sustainable development principles.	Group Communities Director	Preparation and planning underway for Future Homes standard.  Preparation for future Environmental Bill through implementation of our Nature for People Strategy.  Close monitoring of government guidance.  Regular benchmarking against peers.  ESG scorecard.  Risks and opportunities assessment aligned to TCFD framework  Training for divisional teams.  Appointment of a Group Sustainability Director.	<ul> <li>Group GHG emissions scope 1 &amp; 2</li> <li>% of timber certified</li> <li>Average SAP rating</li> <li>Tonnes of construction waste per 100m2 build</li> <li>% of materials suppliers and manufacturers who have actively confirmed compliance with the Modern Slavery legislation and Redrow Code of Conduct</li> </ul>
Customer Service Failure of our customer service could lead to relative under performance of our business.	Group Customer and Marketing Director	Customer and Quality Director.  My Redrow website to support our customers purchasing their new home. Increased use of digital and virtual communication tools.  Online systems provide a full audit trail of the sales process.  Full training on New Homes Ombudsman requirements.  Annual review of adherence to NHQB Quality Code procedures compliance signed by divisional Managing Director.  Attention to customer feedback supported by a process at nine months post occupation to address root cause of customer fatigue and dissatisfaction.	Customer satisfaction metrics     NHBC Construction Quality Review scores and Reportable Items

		Bespoke digitalisation of complaints management system for improved visibility and efficiency.  Regular review of our marketing and communications policy at both Group and divisional level.	
Health and Safety/ Environment Non-compliance with Health & Safety standards and Environmental regulations could put our people and the environment at risk.	Group Health and Safety and Environmental Director	Dedicated in-house team operating across the Group to ensure compliance of appropriate Health and Safety standards supported by external professional expertise.  HS&E Assurance Audits.  Monthly Divisional HS&E Leadership meetings.  Group and Regional HS&E Leadership meetings.  Internal and external training provided to all employees.  ISO 14001 environmental management system covering all business operations.  Divisional Construction (Design and Management) Regulation (CDM) inspections carried out to assess our compliance with our client duties under CDM.  Health and Safety discussion at both Group and divisional level board meetings supported by performance information.  CDM competency accreditation requirement as a minimum for contractor selection process.  Regular monitoring and reporting on environmental performance.	<ul> <li>Accident injury incidence rate (AIR)</li> <li>HS&amp;E Assurance Audits outcomes</li> <li>'Near Miss' statistics</li> </ul>
Cyber Security Failure of the Group's IT systems and the security of our internal systems, data and our websites can have significant impact to our business.	Chief Information Officer	Cyber Awareness campaigns. Communication of IT policy and procedures to all employees. Regular systems back up and storage of data offsite. Web access allowed list. Internal IT security specialists. New Security Operation centre. Use of third party entity to test the Group's cyber security systems and other proactive approach for cyber security including Cyber Essentials Plus accreditation. Compulsory GDPR and IT security online training to all employees within our business. Cyber Insurance.	<ul> <li>Level of instances reported in the media</li> <li>Penetration test results</li> </ul>

Land	Managing Director	Proactive monitoring of the market	•	Forward land pull
	(Harrow Estates)	conditions to implement a clear defined strategy at both Group and divisional		through
purchase land		level.	1	Owned land holding years
products and the timing of future land purchases	timing of future	Experienced and knowledgeable personnel in our land, planning and technical teams.		Land offer statistics
are fundamental to the Group's future		Appropriate investment in strategic land programme supported by specialist Group team.		
performance.		Effective use of our Land Bank Management system to support the land acquisition process.		
		Close monitoring of progress of relevant Local Plans.		
		Peer review by Legal Directors and use of third party legal resources for larger site acquisitions to reduce risk.		
		Monitoring of emerging legislation to inform land assessments and purchase terms.		
Fraud/Uninsured Loss A significant fraud or uninsured loss	Group Finance Director	Systems, policies and procedures in place which are designed to segregate duties and minimise any opportunity for fraud.	•	Business Process Review outcomes Insurance Review outcomes
could damage the financial performance of our business.		Regular Business Process Reviews undertaken to ensure compliance with procedure and policies followed by formal action plans.		
		Timely management reporting.		
		Insurance strategy driven by business risks including Cyber Insurance.		
		Fraud awareness training.		
Appropriateness of Product The failure to design and build	Group Design and Technical Director	Regular review and product updates in response to the demand in the market and assessment of our customer needs.	•	Customer satisfaction metrics Focus Group feedback Emerging planning
a desirable product for our		Design focused on high quality build and flexibility to planning changes.	1	regulation
customers at the appropriate price may undermine our ability to fulfil		Regular site visits and implementation of product changes to respond to demands.		
our business objectives.		Focus on award winning Heritage Collection.		
		Manufacturers providing specific training to subcontractors re new technologies installation.		
		Regular design and technical seminars.		
		Monitor government emerging legislation.		
Attracting and Retaining Staff The loss of key	Group Human Resources Director	In-house training offering blended learning to all employees.		Employee turnover levels Employee engagement
staff and/ or our				1 7

failure to attract high quality employees will		Suite of development programmes for identified talent from first line manager to Director.	score
inhibit our ability to achieve our business		Move to agile working practices embracing use of remote working.	
objectives.		Graduate training, Undergraduate placements and Apprentice training programmes to aid succession planning.	
		Bespoke housebuilding degree course in conjunction with Liverpool John Moores University and Coleg Cambria.	
		Remuneration strategy in order to attract and retain talent within the business is reviewed regularly and benchmarked.	
		Engagement Team and continued refinement of internal communications platform in addition to annual employee survey to create framework for strong, two-way communication.	
		Flexible Working Policy.	
Liquidity and Funding The Group	Group Finance Director	Medium term committed banking facilities sufficient for a major market breakdown.	<ul><li>Cash conversion</li><li>Forecast undrawn committed facilities</li></ul>
requires appropriate facilities for its short-term liquidity and long-		Regular communication with our investors and relationship banks, including visits to developments as appropriate.	
term funding.		Regular review of our banking covenants appropriateness and design and capital structure.	
		Ensuring our future cash flow is sustainable through detailed budgeting process and reviews and scenario modelling.	
		Strong forecasting and budgeting process.	
		Monitor requirements for future bonds in emerging planning agreements.	
Climate Change Risks associated with the potential	Group Communities Director	Risks and opportunities assessment aligned with TCFD framework and Climate-Related Financial Disclosures.	<ul><li>Group GHG emissions</li><li>Scope 1, 2 &amp; 3</li><li>Average SAP rating</li></ul>
physical effects of climate change and the		Ensure appropriate consideration is given to product design to mitigate impacts.	
regulatory and mandatory reporting environment around climate		Identify new products, processes and services aimed at improved energy performance and reducing Green House Gas emissions.	
change.		Undertake climate-related scenario analysis.	
		Commitment made to the Business Ambition for 1.5c and to reach science- based net zero carbon emissions no	

	later than 2050 with near-term targets	
	verified.	

# **Responsibility Statement**

We confirm that to the best of our knowledge:

- the condensed set of financial statements has been prepared in accordance with the UK adopted International Interim Financial Reporting Accounting Standard 34, and
- the interim management report includes a fair review of the information required by:
  - a) DTR 4.2.7R of the Disclosure Guidance and Transparency Rules, being an indication of important events that have occurred during the first 26 weeks of the financial year and their impact on the condensed set of financial statements; and a description of the principal risks and uncertainties for the remaining 26 weeks of the year; and
  - b) DTR 4.2.8R of the Disclosure Guidance and Transparency Rules, being related party transactions that have taken place in the first 26 weeks of the current financial year and that have materially affected the financial position or performance of the entity during that period; and any changes in the related party transactions described in the last annual report that could do so.

# The Directors of Redrow plc as at the date of this statement are:

Richard Akers
Matthew Pratt
Barbara Richmond
Nicky Dulieu
Oliver Tant
Geeta Nanda

# By order of the Board

Beth Ford Company Secretary

6 February 2024

Redrow plc Redrow House St David's Park Flintshire CH5 3RX